

School Bus Pass Information

Transdev will be accepting school bus pass applications both **online** and **in person**. Applications will be placed in the same queue, regardless of which method is used to apply.

Please note: receipt of an application does not guarantee a spot on a bus. Transdev will contact you if your child/children have been assigned a seat.

It is **strongly** recommended that applications be submitted online for the 2023-2024 school year. The interactive online form can be found at firsttransit.ca and will be active on August 14th and will be available 24/7 once it has launched.

In-person hours for anyone who is unable to use the online form are as follows:

Monday, August 14 to Friday August 18: 12PM to 6PM

Monday, August 21 and Tuesday, August 22: 12PM to 6PM

Saturday, August 26: 10AM to 4PM

If applying in person, all pieces of the application package **MUST** be provided at once – please note ***incomplete applications will not be accepted***. Complete application packages, it will be timestamped and added to the queue.

Forms for the 2023/2024 school year will be available in person if needed. Forms will also be available on the website, firsttransit.ca, to print, and complete, if applying in person.

Please understand that regardless of how you apply, it will take the bus company time to go through all the forms received to determine eligibility and routes. The bus company **will contact applicants** when applications have been reviewed. It is expected that applicants will be contacted one to two weeks from the date of submission.

Hundreds of applications will be received and processed. Thank you for your patience as we work towards simplifying the application process.